

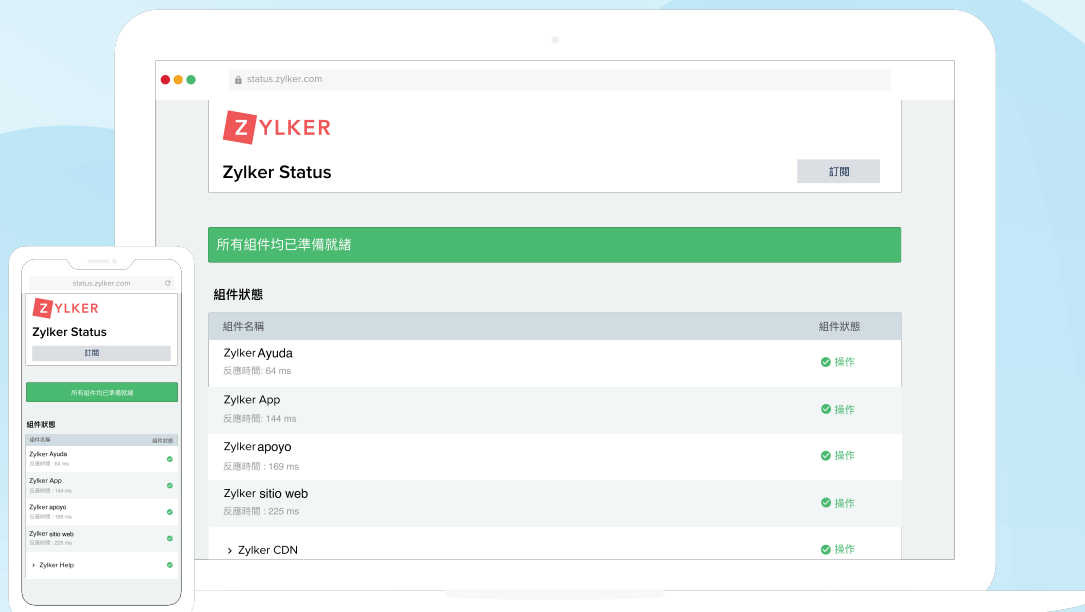
StatusIQ for Incident Communication

Site24x7's StatusIQ provides a free status page for any size organization to transparently communicate incidents to its internal and external audience.

Every downtime impacts customer experience, and transparent, real-time incident communication is critical to gain and maintain end-user trust. Without timely incident communication, users are likely to flood the help desk team with tickets, increasing the workload of the support team, and reducing the time to fix the issue.

StatusIQ's status page is an incident communication platform that reports incident updates and maintenance scheduling needs transparently and efficiently to end users and customers through a user-friendly interface.

- Users receive transparent and timely communications about real-time incidents so they stay up to date on performance issues.
- Users won't need to reach out to the help desk to receive progress updates on incidents and the steps taken to resolve them.



Key features of StatusIQ

Maintenance and more

Simplify aspects of the maintenance process, such as scheduling recurring maintenance and extending ongoing maintenance. You can also set up maintenance reminders as alerts.

Incidents

Streamline the process of creating and communicating incidents by having predefined templates with a name for the incident, enabling you to add a message, and more.

Customization

Reinforce your branding identity by customizing the look and feel of your status page by adding your custom domain, color, logo, and favicon.

Private pages

Determine the visibility and accessibility of your status page by adding a preferred range of IP addresses, password protection, and disable your status page from search engine result option.

Multilingual status pages

Expand your status page to your users across the globe. With over 60 languages available, provide real-time notifications for your users in their local language and time zone.

Integration with Site24x7

Import your resources from Site24x7 into StatusIQ and automate component status updates and incidents.

Status history

Display a detailed record of resolved incidents and maintenance with users to understand the performance and reliability of a service.